



PROPANE GAS PROTECTION PLAN



	Plan Benefits
Annual Inspection and Safety Check	X
Labor Coverage	15% Discount
Cost	\$244.95 (plus tax)

Annual Inspection and Safety Check**:

During your heating system's 10-point Annual Inspection and Safety Check, our technicians perform the following to ensure your heating equipment is properly maintained and running at peak efficiency:

- Check heat exchanger vacuum if needed
- Inspect combustion chamber
- Inspect flue pipe
- Check burner wheel
- Check for leaks
- Check burner & circulator motors
- Check calibration of all operating controls
- Check all burner safety controls
- Replace air filters - standard 1"
- Conduct full combustion and efficiency test and provide test documentation

**All Annual Inspection and Safety Checks must be scheduled between 03/01 - 11/30.

Hot Water Heater Coverage

Add protection for your propane-fired or indirect water heater to your Propane Gas Protection Plan and receive:

- Annual Inspection and Safety Check
- Parts & labor coverage equal to the coverage provided in the Propane Gas Protection Plan

\$154.95

GENERAL CONDITIONS & EXCLUSIONS

1. Plans are available to propane heat customers who purchase their fuel from Quinoco during the term of the Plan.
2. Quinoco is not responsible for the discovery or removal of asbestos or other hazardous materials.
3. Plans are for residential heating systems only.
4. It is the homeowner's responsibility to contact Quinoco at the time they receive or renew their Plan to set up the Annual Inspection and Safety Check appointment. Quinoco will not credit or prorate any Annual Inspection and Safety Check not conducted during the plan term.
5. This Plan does not cover underground or above ground gas lines.
6. Concealed or buried parts, pipes, and wiring are not covered.
7. This Plan does not cover frozen gas lines.
8. Anti-freeze is a deterrent to prevent heating pipes from freezing, but is not a guaranteed preventative measure. There is no coverage to replace or replenish antifreeze in the system, nor the repairs of damage to the heating system, pipes, baseboards, radiators, or hydro coils.
9. This Plan does not cover parts or labor required as a result of Acts of God, fire damage, flooding, damage due to frozen pipes or water, fuel run-outs, failure to check water level of boiler, low water cut off, power failure, and flushing of the system. Quinoco will not be liable for damages that occur from lack of heat due to negligence by the owner or owner's agent from not properly checking an occupied or unoccupied property.
10. There shall be no liability for any reason on the part of Quinoco for work done by another party, unless such party is authorized in writing by Quinoco to perform such work.
11. Quinoco reserves the right to modify this Plan as to price or other terms and conditions effective on the anniversary date. The length of this Plan is one year and will automatically be renewed at that time unless we are notified of cancellation in writing 30 days prior.
12. Quinoco reserves the right to inspect the heating system for eligibility prior to issuing or renewing the Plan. Quinoco may void this Plan at any time due to age, location, or overall condition of the heating system. Pre-existing parts failure and service issues are not covered by the plan.
13. This Plan does not cover the repair or replacement of obsolete parts that are not available from regular supply sources.
14. Work performed on non-covered parts will be billed at prevailing repair rates.
15. Quinoco will not be liable for any delay or failure to provide service due to conditions beyond its control such as Acts of God; labor disturbances or strikes; unavailability of mechanics or parts; failure or interruption of electricity; inaccessibility of the heating system; severe weather conditions; or government laws or regulations.
16. The homeowner must provide safe and sanitary work areas to Quinoco employees.
17. Service is provided at regular rates Monday - Friday 8am to 4:30pm. After hours service is available at overtime rates.